

Title: Chief Operating Officer

Term: Permanent, Full-Time

Location: Coquitlam

Date Posted: June 28, 2017

Closing Date: Open Until Filled

ROKSTAD STRATEGIC INTENT

We are the only family-orientated energy infrastructure company that employs highly-skilled professionals who deliver industry-leading solutions and techniques that enable power system owners and operators -- across North America and expanding around the world -- to deliver power in an era of aging infrastructure and increasing energy demands.

SUMMARY

Reporting to the CEO, the Chief Operating Officer (COO) is an executive-level leader and a member of the Executive Leadership and Senior Management Teams. The position will lead, guide, direct and evaluate all functions that engage directly with Rokstad's future and prospective customers. This position requires a seasoned, strategic operations leader that possesses the skills, sensitivities and ability to lead and build the talents each Customer Experience leader / manager brings to deliver measurable results that will make our vision a reality. The COO will play a critical role in shaping and guiding the future growth and development of the company.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Leads, guides, directs, and evaluates the work of Customer Experience senior team;
- Oversees day-to-day operations and keeps the CEO apprised of significant events;
- Stewards budgeting and financial management throughout the Customer Experience Division;
- Leads the execution of strategies and transformation to achieve the Division's strategic goals and profitability requirements;
- Forms, guides, leads, and manages the Customer Experience departments and personnel; and increases capabilities to attract, retain, and develop talent;
- Oversees the Customer Experience operations including commercial, go-to-market strategies and tactics; selling new work; delivering profitable projects; and managing risk, continuous improvement, health, safety, environment and project management office;
- Evaluates the success of the Customer Experience departments;
- Maintains awareness of the strategic context and potential impact on Customer Experience operations;
- Serve as the internal leader of the organization.

JOB REQUIREMENTS

- Ability to demonstrate Rokstad's key business management competencies: execution, budget management, living the values, predictive mindset and client relationship management;
- Exceptional capability to influence, manage and lead people in the day-to-day operations of the business;
- Strong, seasoned, collaborative leader with the ability to develop and foster effective business partnerships with the leadership team;
- Ability to recognize, appreciate, coach and develop the talent and capabilities of a driven and dedicated team;

- Results-proven track record of exceeding goals and turning strategy into operational and financial success;
- Excellent interpersonal, verbal and written communication skills;
- Ability to adapt to a fast paced, changing environment, take charge of a situation and react as necessary;
- Ability to operate strategically without losing focus on details;
- Applies rigor to ensure decisions are supported by the appropriate data;
- Leads by example and operates within the Rokstad core values;
- Possesses enthusiasm, initiative and drive to achieve continuous improvement in a team oriented environment.

EDUCATION, EXPERIENCE AND/OR CREDENTIALS

- 7 – 10 Years of business operations experience across a broad range of disciplines;
- Solid educational background; undergraduate degree, MBA or similar advanced degree and/or combination of related experience;
- Proven experience successfully leading, interacting and engaging diverse operational teams to achieve goals;
- Strong industrial / commercial construction business understanding or in a related industry would be an asset.

CORPORATE COMPLIANCE RESPONSIBILITIES

We care about our internal and external customers – loyalty is earned.

- Listen, and listen more, to better understand – you get excited about opportunities to help others.
- Own customers’ challenges to deliver unique solutions – you recognize that it’s our privilege to serve customers because without “them,” there is no “us.”
- Focus on what is “important” as opposed to “urgent” – you focus on the big picture rather than getting lost in the details.
- Express thanks to those who help us constantly improve – you recognize and embrace constructive criticism.

We strive for safety excellence – practice safety within the workplace, our homes, and at play.

- No compromise on safety – make safety a thought, an action, a cornerstone belief in everything you do.
- Live safely for yourself, your team, and your family – you work together to ensure safety for all.
- Learn and improve from past experiences – lessons learned fuel our future successes.

We create a great workplace by filling it with spectacular people – set expectations high, have fun, and celebrate our successes.

- Succeed through professional and personal growth – take ownership of your own success.
- Always be a Rokstad ambassador – take pride in opportunities to share your beliefs, learnings, strengths, and ideas.
- Respect the unique contribution that every employee brings to the table – be open to learning and growing from employees who move Rokstad forward and help you achieve more.
- Place importance on effectiveness rather than effort – work smarter, by being conscious of your current levels of productivity, health, and happiness.

We take pride in what we do – how we show up is important.

- Be part of the solution – you problem solve rather than complain, gossip, or cut others down.
- Know when to lead, know when to follow – check your ego at the door.
- Pursue improvement ... relentlessly – you make continual changes to grow.

- Strive to achieve the best results – you have higher expectations of yourself than Rokstad has of you.
- Embrace change – you understand that markets change, competition changes, and technology changes.

We stand among the very best – doing it right makes our reputation even stronger.

- Act in Rokstad’s best interest – as though you are an owner.
- Say what you mean, mean what you say –One dishonest action can ruin a lifetime of goodwill.
- Demonstrate trust in order to gain trust – an honest day’s work for an honest day’s pay.
- Lead by example – you recognize that your actions are always being observed, and actions speak louder than words.
- Seek first to understand before seeking to be understood – you avoid drawing ill-informed conclusions or assumptions.

We respect our position in the broader community – act in accordance with our culture and values.

- Build and support the communities where we work and live – make the world cleaner, safer, and more interesting.
- Care for and respect our environment – promote environmentally sound practices throughout every aspect of our business.
- Create a culture of inclusion built on trust, respect, and dignity for all – build teams that capitalize on the diverse talents of all employees.
- Explore opportunities to grow and develop positive relationships with First Nations – create mutually beneficial partnerships.

COMPENSATION

Rokstad offers a competitive compensation and benefits package which will be commensurate with experience and education.

If you are looking for an exciting career with a fast growing, progressive company while participating in the build out of Canada's electric power Infrastructure, please email your resume and qualifications to careers@rokstadpower.com or fax 1-888-310-8831. Please include the job title in the email subject line.

We thank all applicants for showing an interest in this position. Only those selected for an interview will be contacted.